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Shell Quality Assurance Expands ISNetworld's Work, Adds Supplier Management

ISN tools will help prequalify and manage suppliers

CALGARY, Alberta (September 24, 2009) – ISNetworld announced it will add Supplier Management to the work it does on behalf of Shell in Canada. Currently, ISN handles the contractor management for the oil company and is expanding with the Quality Assurance team.

On behalf of Shell, ISN will develop, integrate and implement the oil company's quality assurance management system to prequalify and manage its suppliers. A critical element in the development process will be to integrate Shell's quality information on suppliers into ISNetworld. The Supplier Management tool will consolidate approved supplier lists and information that can be shared among Shell with the click of a button. The Supplier Management tool will also make available reporting and trending capabilities in a user-friendly format.

ISN offers its clients a tool that can be adapted and configured to their individual management systems to meet the needs of their respective quality assurance criteria.

"Shell will reap significant benefits from our Supplier Management tool, one being the ability to measure the costs of quality and the costs associated with non-conformance," said Adrienne Turner, ISNetworld Canada director. "The Supplier Management tool will be a significant value to Shell and its process for prequalifying and managing its suppliers."

This assignment marks the first time that Shell has enlisted an outside source to handle the qualification of its suppliers. Previously, Shell Quality Assurance has managed the process internally.

Shell Canada and ISNetworld have a long-standing relationship on the contractor side of the business. "This is an important assignment Shell Quality Assurance has given us," said Turner. "We're confident that Shell will see the tangible benefits of the supplier management tools – efficiency, accuracy, compliance and reduction in costs."

About ISNetworld

ISNetworld provides an online contractor/supplier management database designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 20,000 contractors/suppliers and 130 Owner Clients. Through its Review and Verification Services (RAVS), ISN's subject matter experts review and verify contractors'/suppliers' self-reported information, incorporating a level of due diligence to the process. Contractor/Suppliers also use the system to manage internal training and recording keeping requirements. For more information, visit www.isnetworld.com.

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