

PRESS RELEASE
For Immediate Release

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Northeast Utilities Selects ISNetworld for Contractor Management
ISN Adds another Utility Owner Client

DALLAS, Texas (February 3, 2011)—ISN is pleased to announce that Northeast Utilities has established a relationship with ISN to enhance their contractor management process. ISNetworld will collect and verify Northeast Utilities’ contractors’ information, ensuring that requirements are met.

Northeast Utilities operates New England’s largest utility system serving more than two million electric and natural gas customers in Connecticut, western Massachusetts and New Hampshire. Northeast Utilities includes four main subsidiaries - Connecticut Light and Power, Public Service of New Hampshire, Western Massachusetts Electric Company, and Yankee Gas Services Company.

“We are pleased to welcome Northeast Utilities as our newest client within the Utility industry. The commitment and initiative by Northeast Utilities to advance their culture that protects and promotes health and safety of individuals working at their facilities is commendable,” said Brandi Surine, Director of Energy.

ISN Utilities Team Lead, Jennifer Buckley, added, “With Northeast Utilities’ implementation of ISNetworld, many contractors will see the value of their ISNetworld subscription increase. We are excited to see the utility and power generation industry’s continual dedication to the improvement of safety, and are looking forward to a successful implementation with Northeast Utilities.”

About ISN

ISN provides an online contractor management database, ISNetworld, which is designed to meet internal and governmental record keeping and compliance requirements. ISN collects health and safety, procurement, quality and regulatory information for more than 30,000 contractors and 180+ Owner Clients. Through its Review and Verification Services (RAVS), ISN’s subject matter experts review and verify contractors’ self-reported information, incorporating a level of due diligence to the process. Contractors also use the system to manage internal training and recording keeping requirements. For more information, visit www.isnetworld.com.

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