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ISNetworld

To: Whom It May Concern

The safety of our employees has always been our first concern. Our employees are “family” and we want our family to arrive home safe at the end of each day. I felt that for a small company we were doing an exceptional job in this area until my second week with ISN. This is when I realized my safety program was missing some key elements, and that it needed an outside source to help bring safety back to the forefront of our operations. This was the point where ISN, which started as a requirement, turned into one of the most useful tools our company has implemented.

ISN, our new safety management tool, helped us ensure our safety program was up to date and training elements were completed. For the first time, we have a central database for all aspects of our new and improved safety program. ISN’s website is designed for easy maneuverability and was quickly tailored to our company’s needs. The list of additional benefits from being a member of ISN continues to grow with each day to include: easy to access information, up to date training for employees and real time tracking of our safety programs and training. Not to mention the ability to market our small company to many prospective customers.

Our company prides itself on customer service and our employees lead the way. I mention this because I believe it is the foundation of a great business. ISN is no exception to this way of thinking. Their customer service team is top notch. I’m sure by now I have talked with every employee they have, and the results are always the same. You feel like every one of them is there to help just you. They log into your account while you are asking a question and then they walk you hand in hand through every step and every question.

As a “new user” with ISNetworld, I consider the relationship to be of great value. I look forward to the journey with ISN and the continued benefits of their program for years to come. I highly recommend ISN to all business who strive to keep the safety of their employees and those that they work with a priority each and every day.

Sincerely,

Joe Waterman  
Owner