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## Action Required

November 16, 2011

Dear Strike, LLC Contractor,

We are pleased to announce Strike, LLC (Strike) has recently established a business relationship with ISN ([www.isnetworld.com](http://www.isnetworld.com)). Effective immediately, ISNetworld will begin serving as Strike's primary subcontractor information management system. As a result of this action, subcontractors performing services for Strike are required to become subscribers to ISNetworld. If your company is a current subscriber to ISNetworld, there is no additional fee; however, please ensure your company has accepted Strike's request to view your Dashboard in ISNetworld and have completed the items below.

There is a nominal fee for this service. Strike believes the benefits to both parties will far exceed any associated costs. A more comprehensive list of subcontractor benefits and subscription quick start guide are attached from ISN.

Your company's ISNetworld subscription will provide Strike access to the following required information:

1. **Company Profile** – Populate your company's Dashboard in ISNetworld to include company contact information, office locations, types of work/industry classifications, geography served, etc. This will provide Strike and other Owner Clients with your company's most current contact information at any time.
2. **HSE Questionnaire Management** – ISNetworld contains the Management System Questionnaire (MSQ) which will be utilized to gather your company's HSE data. The MSQ will replace all previous Strike questionnaires sent to your company.
3. **Document Submittal** – Strike will use ISNetworld to track and verify your company's *Insurance Certificates, OSHA Forms, EMR Letters and Contracts/Agreements*. During your company's subscription setup, ISN will explain how to submit these documents within your company's subscription and make them available online to Strike.
4. **Review and Verification** – ISN RAVS will review your company's written health and safety program for conformance with regulatory and/or Strike's standards. Your company will be required to submit copies of your company's written health and safety program to ISN RAVS. Detailed instructions will be communicated during your company's subscription setup. ISN RAVS will also verify your company's OSHA and EMR statistics.
5. **DOT OQ Program Coordination** – If your company is impacted by the U.S. Department of Transportation (DOT) Operator Qualification (OQ) regulation requirements for subcontractor employees, Strike will begin to use ISNetworld to monitor your company's OQ records.

In order to be considered by Strike during the subcontractor selection process, your company's subscription must be in place and all required data must be posted **by December 29, 2011**. For further details about ISNetworld, **please contact the ISN Customer Service Team at (214) 303-4900 / (800) 976-1303 or via email at [customerservice@isn.com](mailto:customerservice@isn.com)**. You can also visit their website at [www.isnetworld.com](http://www.isnetworld.com).

Your company's cooperation and participation in bringing this cost effective technology solution to our business relationship is appreciated. Strike and ISN representatives will schedule Users Group Meetings and Helpdesks throughout the year. All subcontractors who have subscribed to ISNetworld for Strike will receive details of dates/locations of these meetings.

Sincerely,

Frank Victor-McCawley  
Strike General Counsel  
Strike, LLC