



WorleyParsons

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To Whom It May Concern:

WorleyParsons is a leading provider of professional services to the energy, resource and complex process industries. We use ISNetworld to report our health, safety, and procurement information in one central location to over 10 Owner Clients.

The ISNetworld Customer Service Team provides our company with individualized customer support. Every time I call with a question or request, I receive the Customer Service Representative's undivided attention. Furthermore, when WorleyParsons decided to utilize ISNetworld's Training Manager tool, two ISNetworld team members took the time to personally visit our Houston office to train our employees face-to-face on this use of this tool. This personalized training gave our employees the guidance we needed to launch the implementation of this user-friendly tool.

I have confidence that the ISNetworld Team will go above and beyond to help meet our company's needs. The excellent care that I receive from the ISNetworld Customer Service Team along with its user-friendly functionality, leads me to strongly recommend ISNetworld to anyone seeking a contractor database management system.

Sincerely,

Jennifer Balderson
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