



March 23, 2011

To Whom It May Concern:

My relationship with ISNetwork dates back to 2004 when I worked with them as a Data Service Provider on behalf of contractors in my role as the Director of Education and Certified Assessment Administrator for the Western Colorado Chapter of Associated Builders and Contractors. I've now come full-circle and continue my relationship as the Coordinator of Training and Employee Relations for Tarpon Energy Services LLC, a member since 2008.

Tarpon Energy Services LLC opened its first US office in 2008 in the Denver, CO area and has since opened two branch offices in Rock Springs, WY and Vernal, UT. Our parent company, Tarpon Energy Services Ltd. in Calgary, Alberta, is also a member of ISNetwork.

ISN has always provided a superior level of service, regardless of my relationship capacity. Their Help Desk sessions, personalized visits, and Annual Users Conferences have afforded me the opportunity to broaden my knowledge and customize my experience based on my needs as well as the needs of my company.

As a member of ISNetwork, the time of submitting duplicate information to multiple Owner Clients is over! My first comment to my managers requesting safety information for a new client is simply this, "If the client is a member of ISNetwork, I can have that information for you in a matter of minutes." How? Because the pertinent data is only a few keystrokes away!

ISNetwork has enabled us to simplify our business practices, while constantly improving our HSE policies, procedures, personnel training and safety recordkeeping. I am always pleasantly surprised at ISN's innovation and efforts to develop their database into a win-win situation for both Owner Clients and Contractors. Now that's service!

One last thing – their Annual Users Conference is absolutely not to be missed. Never before have I had the opportunity to learn so much in one place. Their key speakers are always tremendous and the networking opportunities are endless!

I would be happy to share my positive ISNetwork experience and would highly recommend ISNetwork to anyone attempting to wade through the red tape associated with HSE regulations and Operator Qualifications. ISN is always as close as the phone! If you have any questions regarding our company's experience, feel free to contact me at 303-412-9955 or by email at [twhitaker@tarponenergy.com](mailto:twhitaker@tarponenergy.com).

With regards,

A handwritten signature in black ink that reads "Tammy D. Whitaker". The signature is written in a cursive, flowing style.

Tammy Whitaker  
Coordinator, Employee Relations and Training  
Tarpon Energy Services LLC