



To Whom It May Concern:

Refractory Construction Services Co., LLC is a Full Service specialty T/A Refractory contractor out of the Gulf Coast region specializing in FCC's, SRU's, Heaters, Boilers, Acidproofing, Fireproofing, Industrial Coatings, Light Civil, Abatement (Lead & Asbestos), and Scaffolding.

Refractory Construction Services realizes that integrity, honesty, and ethical/moral behavior helps foster great working relationships between the employer, employee, and clients. We pride ourselves in hiring qualified individuals committed to these expectations and the betterment of the company.

In our commitment to safety excellence we are continuously updating our safety and training programs. At **Refractory Construction Services** our mission is to plan out each phase of job scope and use the best safety practices to protect our employees and clients.

ISNetworld has been a tremendous asset in helping us meet and exceed our safety goals. **Refractory Construction Services'** involvement with ISNetworld stemmed from working with our Owner Clients, **Conocophillips, Citgo, Valero Energy** and **TOTAL**, who use ISNetworld to evaluate their contractors' safety performance. The **RAVS** requirement helps us focus on keeping our safety programs up to date. The notifications are constant reminders that information needs to be updated in the system. By having everything from our safety programs, forms, training documents, etc. in one place we are able to focus our attention on training, planning, and prevention.

We highly value our relationship with ISNetworld and hope more Owner Clients will utilize their expertise in evaluating safe, reliable contractors.

Respectfully,
Refractory Construction Services Co., LLC.

Andrew Martinez

Andrew Martinez
Safety Director

Jeffrey B. Smith

Jeffrey B. Smith
Vice President