



June 14, 2010

To Whom It May Concern:

MESA designs, manufactures, installs, and maintains cathodic protection systems for many gas and liquids Owner Clients, in addition to providing pipeline integrity services.

MESA has been a member of ISNetworld for approximately nine years now. As the administrator of this process, I can tell you that the customer service I receive from ISNetworld is top-notch! They have always been very helpful and patient while walking me through various steps to ensure that MESA is in compliance for its customers.

I have attended a few user meetings and help-desk sessions, and I still learn something every time I attend. This year for the first time, I attended the Annual Users Conference. There were many helpful sessions to attend, both from an Owner Client perspective and as a Vendor.

By having all our safety data in one centralized location, ISNetworld makes that data easily accessible to our current and potential Owner Clients. This is very important for MESA, especially as we have expanded our services over the past two years. That being said, the Management System Questionnaire (MSQ) is a monster of a process, but not one without benefits. Answering a prequalification questionnaire once versus having to provide them individually for each Owner Client has proven to be a real time saver. Just keep up with the data input on a regular basis and your life will be much easier!

If your company must be in compliance for several customers, it's a solid investment to join ISNetworld to assist you in that endeavor.

Sincerely,

A handwritten signature in blue ink that reads 'Anne M. Hughes'.

The MESA logo, consisting of the letters 'MESA' in a stylized, blue, sans-serif font.

**Anne Hughes**

ISO Coordinator / OQ Specialist

4445 S. 74th E. Ave. | Tulsa, OK 74145

918.627.3188 office | 918.384.6103 fax

918.384.6134 direct

[www.mesaproducts.com](http://www.mesaproducts.com)

P.O. Box 52608 | Tulsa, OK 74152-0608

918.627.3188

[mesaproducts.com](http://mesaproducts.com)