

8th July 2010

To Whom It May Concern:

Giovenco Industries is an Australian group with 57 years experience, employing over 500 people specialising in the industrial services in the application of coatings, insulation, fireproofing, scaffolding, rope access and mechanical solutions to the Oil, Gas, Power, Mining and Infrastructure industries. We were introduced to ISNetworld via the commitment of our longest term client Caltex Australia to use the ISNetworld contractor management suite of products.

As is the case with most things new, our initial view was to enter the ISNetworld system cautiously; however, it was not long at all before our company saw the real value of being an ISNetworld contractor member. Working closely with the wonderful support team at ISNetworld has enabled us to unlock as many of the benefits in the system available as possible.

We are now an "A" graded contractor under the criteria of Caltex Australia.

The RAVS (Review and Verification Services) has assisted us in gaining control of our safety statistical information and in monitoring the validity of the day to day certification and legislative requirements.

We are exploring the total use of ISNetworld to help us universally control our training matrices, and we are confident that with the ISN team's support this will deliver yet again a real time efficiency benefit.

The ISNetworld platform is simple and convenient. With minimal training our staff has easily picked up on the maintenance of our information in the portal.

We now look forward to many more of our current and future clients joining the ISNetworld service, so they and we can all benefit in its efficiency.

Further, I would be more than happy to personally discuss any aspect of our ISNetworld experience with any interested party.

Yours truly,



Paul Giovenco
Group Managing Director