



25th March 2010

PO BOX 8064
Wynnum North
Queensland
Australia 4178

To whom it may concern,

Bayside Plumbing has been servicing commercial, industrial and domestic clients for over 35 years.

We have a strong commitment to workplace health and safety and are proud of our safety record.

In 2009, we commenced our partnership with ISNetworld and have found our commitment to safety has increased.

ISNetworld discovered areas for improvement in our business and provided encouragement and support to help facilitate these changes.

Their customer support is second to none.

ISNetworld responded to all our questions promptly and helped us in a timely manner.

The ISNetworld team are the benchmark for service and professionalism in business today, we recommend them highly.

Sincerely,

A handwritten signature in black ink, appearing to read "J. P. Healey", is written over a light blue horizontal line.

Jonathon P. Healey

Managing Director